

NOTTINGHAM CITY COUNCIL

HEALTH SCRUTINY COMMITTEE

MINUTES of the meeting held at Loxley House on 24 November 2016 from 1.32 pm - 2.26 pm

Membership

Present

Councillor Anne Peach (Chair)
Councillor Merlita Bryan (Vice Chair)
Councillor Jim Armstrong
Councillor Patience Uloma Ifediora
Councillor Carole-Ann Jones
Councillor Ginny Klein
Councillor Dave Liversidge
Councillor Chris Tansley

Absent

Councillor Ilyas Aziz
Councillor Corall Jenkins

Colleagues, partners and others in attendance:

Dr Anjanta Biswas - Healthwatch Nottingham
Jane Garrard - Senior Governance Officer
Councillor Alex Norris - Portfolio Holder for Adults and Health
Linda Sellars - Director for Quality and Change
Laura Wilson - Senior Governance Officer

26 APOLOGIES FOR ABSENCE

Councillor Corall Jenkins – other Council business

27 DECLARATIONS OF INTEREST

None

28 MINUTES

The minutes of the meeting held on 20 October 2016 were approved as an accurate record and signed by the Chair.

29 NOTTINGHAM HOMECARE MARKET

Councillor Alex Norris, Portfolio Holder for Adults and Health, introduced the item and informed the Committee that homecare was a top priority, but it requires change to be effective.

Linda Sellars, Director for Quality and Change, presented the Committee with the following information on how the Council is addressing current pressures with homecare and outlining the immediate and longer term response:

- (a) on average 1,499 citizens receive homecare support per week. 1,281 of those citizens receive their homecare from an external provider, and 218 citizens receive homecare from an internal provider;
- (b) the medium term homecare vision is:
- citizen centred and outcome focussed;
 - it includes the following overarching principles:
 - supporting social contact – link with the Third Sector;
 - a multi-disciplinary team with a Key Worker role;
 - dignity in care;
 - end to end care;
 - competency based integrated care;
 - core homecare provision will include:
 - meal preparation;
 - haircare/footcare;
 - assisting parenting;
 - medication prompts;
 - personal care – washing, dressing, bathing, continence issues;
 - shopping, cleaning and laundry;
 - specialist care will include:
 - complex families;
 - nursing interventions – wound dressing, injections, blood tests, urine tests, pain management, stoma care, catheter care;
 - end of life care;
 - reablement and rehabilitation;
 - support on hospital discharge;
- (c) the short term plan includes:
- trusted reviewers being embedded in the JackDawe Service so that the Service can carry out its own reviews;
 - streamlining the Care Bureau function;
 - regular provider performance meetings;
 - an alignment of Health and Social Care reablement services;
 - the introduction of the Nottingham City Homecare Service (NCHC);
 - an increase in the hourly rate;
 - a joint recruitment campaign;
 - senior Commissioning Care Officers piloting a trusted reviewing function with 2 providers;
 - Commissioning Care Officers being embedded in Lead/Support providers to release capacity;
 - the introduction of a dynamic purchasing system;
 - using in-house expertise to support Lead/Support providers.

In response to questions and comments, Linda Sellars provided the following additional information:

- (d) the current commissioning framework ends in 12-18 months. Re-commissioning will be based on the new model;

- (e) all services in the authority are on board with the new approach, and have confidence in the vision. Resources are an issue, but it will be possible to achieve the changes;
- (f) recruitment and retention of care workers is key, and a more attractive rate of pay, as well as career progression routes, should help improve this;
- (g) current pay on minimum wage means that there are plenty of other jobs available with less responsibility;
- (h) when citizens require supported discharge from hospital they usually require the homecare service. 30% currently leave straight in to the reablement service, and it is hoped that this can increase.

RESOLVED to

- (1) thank Councillor Alex Norris and Linda Sellars for their attendance;**
- (2) request that a progress update is provided for the Committee in 6 months time.**

30 REVIEW OF END OF LIFE/ PALLIATIVE CARE SERVICES - IMPLEMENTATION OF RECOMMENDATIONS

Jane Garrard, Senior Governance Officer, introduced the report detailing the progress made in implementing the accepted recommendations arising from the Committee's review of end of life/palliative care services.

RESOLVED to

- (1) request a further update on the progress of the introduction of a 7 day palliative care service at Nottingham University Hospitals NHS Trust in 6 months time;**
- (2) inform the Joint Health Committee of the impact of the recommendations;**
- (3) schedule a review to look at end of life care for children and young people.**

31 HEALTH SCRUTINY COMMITTEE WORK PROGRAMME

Jane Garrard, Senior Governance Officer, outlined the Committee's future work programme.

RESOLVED to note the work programme.